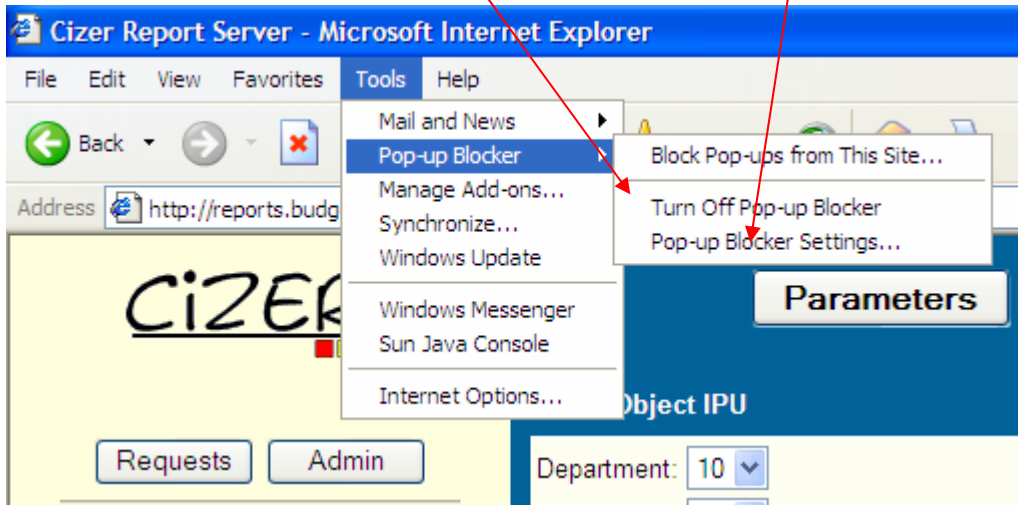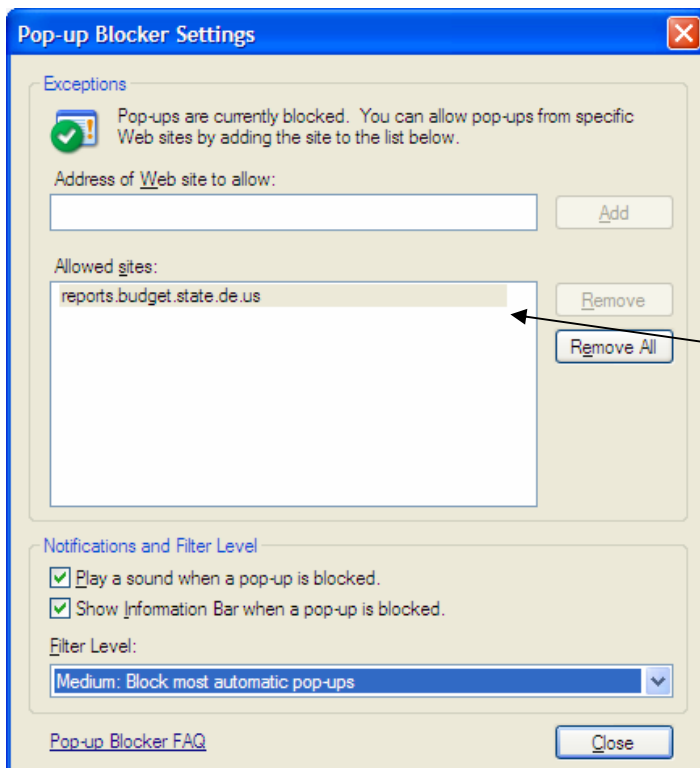# Downloading XLS, CSV, or RTF files from Cizer with Windows XP SP2

Windows XP with Service Pack 2 provides additional security to Internet Explorer. This security comes in the form of popup blocking and secured file handling. Security is further enhanced with the Microsoft AntiSpyware package. If your PC has been enhanced with these security products, you must adjust the configuration to allow the full use of Cizer.
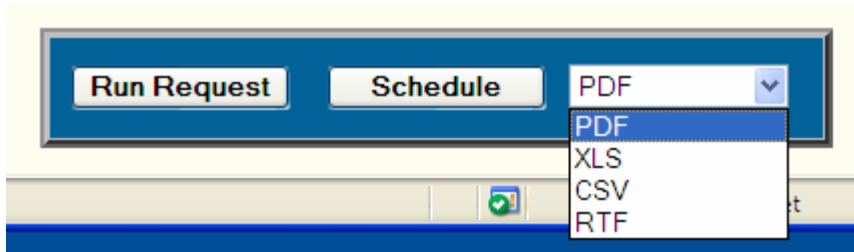
You must first allow popup windows while using Cizer. You can use one of two methods to enable popups. You can <u>temporarily disable</u> the popup blocker or <u>adjust the settings</u> to add Cizer to the "Allowed sites" list.
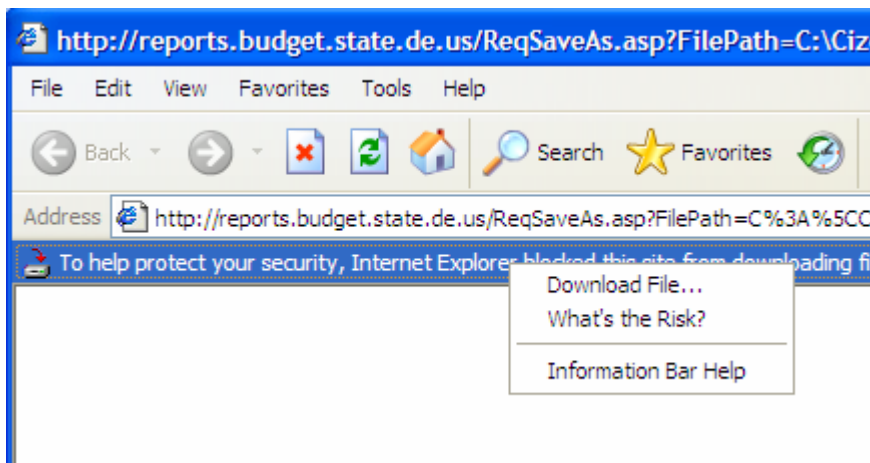

Turning off the popup blocker is a temporary solution that is not recommended. Adjusting the popup settings is recommended…

Add:

reports.budget.state.de.us

to your "Allowed sites" list

When running a report, you have the option of sending the report to a file format other than PDF.

With Windows XP SP2 and Internet Explorer a blank popup will appear when you send a report to an XLS, CSV, or RTF format. At the top of the blank window you will see the file security warning. When you click on the warning you will be able to download the file…

Download the file and enjoy!